

# VT PROTECT

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## Public Safety Answering Points (PSAPs)

Public safety answering points (PSAPs) and emergency dispatch facilities must deliver services effectively while adhering to regulations, standards and communications channels while minimizing costs all in a landscape of evolving technology. Verint solutions can help PSAPs and emergency communications facilities manage their resources more effectively while increasing situational awareness, reducing liability, and adapting to many NG9-1-1 challenges.

### Our solutions include:

- ✓ Verint Media Recorder for robust, multimedia recording and quality assurance.
- ✓ Verint Speech Analytics Essentials for Media Recorder for obtaining insight quickly from recorded calls and spotting trends before they escalate into widespread issues.
- ✓ Verint Workforce Optimization for capturing interactions across multiple communications channels and facilitating quality assurance, investigations, staff scheduling and training, surveys and more.

## Stancil Commitment to NG9-1-1

Stancil Corporation is committed to NG9-1-1. They have been and are currently involved with committees, not only to ensure they have a thorough understanding of the technology but more importantly to include their expertise which they have accumulated over 75 years. They have attended multiple Industry Collaboration Events (ICE) to ensure their products meet the current NG9-1-1 standards.